

Bradford Co-Production Partnership

Update No 20





November 2025

Co-Production
Partnership







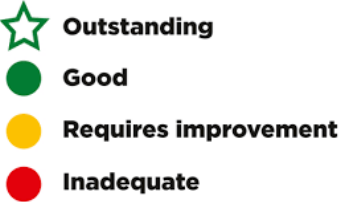




Sharing the power

Welcome

	<p>Welcome to the latest update from the Bradford Co-Production Partnership.</p> <p>Co-Production is about disabled people and people who run services working together to make them better.</p>
	<p>Our main story is about the recent visit to Bradford Council by the Care Quality Commission.</p>
	<p>We will tell you about some of the projects we are working on to make the Bradford District a good place for people who are neurodivergent or have a learning disability.</p>
	<p>We will tell you about the launch of ANNIE, the new AI (artificial intelligence) assistant for social care.</p>

If you need this in a different format, please contact willq@equalitytogether.org.uk

Care Quality Commission visit to Bradford

	<p>The Care Quality Commission, (also called the CQC), is the organisation which inspects (looks at) social care services, and decides how well they are working.</p>
	<p>The CQC visited Bradford Council earlier this year. They came to look at how good Bradford Council were at getting the right services for people who need social care support.</p>
	<p>They talked to many people involved in social care. This included people who use care services and their carers. They also talked to social workers, people who work in the voluntary sector, and other people who had a view.</p>
	<p>The Co-Production Partnership supported a group of people with lived experience. They joined a focus group with the CQC team. They talked about what their experience of using care and support services. They were honest about what worked well and what was not good.</p>
	<p>The CQC gives organisations one of four ratings. This says how well they are doing overall.</p> <p>Excellent Good Requires Improvement Inadequate</p>
	<p>The CQC have said that Bradford Council is good at its job.</p>
	<p>The CQC said Bradford Council is good at many of the things it does in social care services.</p> <p>However, just because it is seen as good at something, does not mean that it gets everything right all the time.</p>
	<p>It talked about things like how it understands people's needs.</p> <p>It is good understanding the local communities and makes good efforts to engage with them.</p> <p>It manages adult safeguarding concerns well.</p>
	<p>Not everything in social care in Bradford works well.</p> <p>The CQC said that people have to wait too long to have an assessment of their needs when they first come into contact with social work teams.</p> <p>There is some good work in co-production, it needs to do more to make it even better.</p>



How well do you think Bradford Council run social care services?

The Co-Production Partnership would love to hear from you!

Email willq@equalitytogether.org.uk

Making Bradford a neurodivergence and learning disabilities friendly district



We are working with the council and NHS to make the Bradford district a good place to live, work or visit if you have a learning disability or a neurodivergent condition (such as autism, ADHD, dyslexia).



The Co-Production Partnership is working with people with lived experience and the council on different projects. We want more people to get involved in these projects.



One project is making sure that people who work in places like shops, cafes or cinemas know how to give good service to customers who are neurodivergent or have a learning disability.

Top tips!

- 1....
- 2....
- 3....

We will be developing some “top tips”, which we will be accessible to people working in these areas.






If you have any tips which you think would be useful, please contact willq@equalitytogether.org.uk




We are also going to make some guides to public buildings. These will be developing some sensory profiles. This will allow people to know about things like lighting and noise levels before they visit a building.

If you would like to help make these guides, please email willq@equalitytogether.org.uk or call, text or WhatsApp 07432 264 881

ANNIE– the AI assistant for social care

 <p>Digital Advisor for Bradford Adult Social Care</p>	<p>Earlier this year, the Co-Production Partnership worked with the team developing ANNIE, an AI (artificial intelligence) assistant for social care.</p>
	<p>ANNIE should give people access to information about care and support available in the Bradford District. ANNIE will be able to communicate in a way is better than a traditional website.</p>
	<p>When we worked with the team developing ANNIE we were clear that we wanted to have the ability to speak to human advisors if we preferred this. We have been told that this will remain an option.</p>
	<p>If you want to get information on support available you can contact ANNIE any time. You can either use WhatsApp on 07418 609 003 or use the following link https://bradford.bullet-ai.com/</p> <p>If you want to speak to a person, you can contact the Independent Advice Hub on 01274 435400</p>
	<p>If you have used ANNIE, we would love to hear about your experience. You can email willq@equalitytogether.org.uk or call, text or WhatsApp 07432 264 881</p>

Contact the Co-Production Partnership

	<p>Email – willq@equalitytogether.org.uk</p> <p>Phone, text or WhatsApp 07432 264 881</p>
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The Co-Production Partnership is jointly managed by BTM and Equality Together. It is funded by Bradford Metropolitan District Council.

