

# Bradford Co-Production Partnership

## Update 18 - June 2025

Co-Production  
Partnership



Sharing the power

### Welcome

Welcome to the latest update from the Bradford Co-Production Partnership.

Co-Production is about people who use services and people who run them working together to make them better. The Co-Production Partnership is working with people who use adult social care services in the Bradford District.

We want people to hear about the work we have done. We are giving people who use social care services a voice and a chance to get involved. We are working with some of the people who manage care services locally.

Our main story is about how people who have lived experience can get involved in the new neurodiversity and learning disability plans for the Bradford District.

You can also find out about the work being done to develop an AI Assistant for people who want to find out about social care support in the Bradford District.

## **Neurodivergence and learning disabilities involvement**

Last year the Co-Production Partnership did some work with Bradford Council and the NHS looking at the new Neurodiversity and Learning Disabilities Plans for the Bradford District.

The plans look at things like making sure people who have a learning disability or who are neurodivergent can get a good service and be part of their community.

One of the things the Co-Production Partnership will be working on is to make sure the council and NHS involve people with lived experience as they work on the plans.

In May, 17 people from 9 organisations met to see how we can make sure that people who have a learning disability or are neurodivergent can be properly involved as the plans move forward.

Some of the things people said were important for them to get involved included:

- Our contribution needs to make a difference.
- It is helpful when meetings are a mix of in person and online (these are called hybrid meetings). It means more people can join in. Hybrid meetings need to be well run.
- People should not talk in jargon or use complicated words.
- Papers for meetings need to be written in easy read.
- Help people build their confidence to be involved in meetings and projects.

We are wanting people to get involved in working with the council and NHS on the following projects.

Commissioning – this means deciding which organisations run services locally.

How do we know services are working well for the people who use them?

Training staff to help them be better at working with people who have learning disabilities or who are neurodivergent.

Interviewing staff for jobs working with people with learning disabilities or who are neurodivergent. You might help write the questions or read the forms people send in to say why they will be good at the job.

Planning events around learning disabilities or neurodiversity.

Checking information around learning disabilities or neurodiversity, for example on NHS or council websites or leaflets.

Guides to public buildings – such as council or NHS buildings, or places like gyms or cinemas. These may be printed or made into a video.

Preparation for adulthood – making sure things go well when people move from children's to adult services.

If you would like to get involved with any of this work you can complete our online form on this link

<https://tinyurl.com/NDLDinvolvement>

Or you can phone, text or WhatsApp 07432 264 881 or email [willq@equalitytogether.org.uk](mailto:willq@equalitytogether.org.uk)

## **‘AI Annie’ the AI Assistant for social care**

Artificial Intelligence, usually called AI, is a new technology. It means computers will be able to answer people’s questions more easily than they do now. Many people are already using AI tools such as Chat GTP and Open AI.

At the beginning of May, a group of people who use different types of social care services met with the team from Bradford Council who are looking at how they can use AI to help people find the right support for them. We talked about what we knew about AI. We also said how we felt about AI.

Karen Hudson from the council’s Social Care Independent Advice Hub told us about how the council want to use AI. They want to make sure people can quickly and easily get information on different support services.

Some of the things which people said were important for them were:

People liked that it would be available 24 hours a day. Many people can’t phone up for information during office hours.

The information that it uses will have to be correct and up to date. When we looked at the test site there were some things which were wrong. AI Annie won’t be used until it is at least as good as a person at giving the right information.

It needs to be secure and confidential. Karen said that nobody will be asked for any personal details.

### **Contact the Co-Production Partnership**

Email – [willq@equalitytogether.org.uk](mailto:willq@equalitytogether.org.uk)

Phone, text or WhatsApp 07432 264 881